



Condensation

Condensation occurs when moist air meets with a cool surface, such as when your windows steam up. If this happens to a wall, it can become damp, and mould can grow.

We create moist air in our homes all the time, by cooking, showering and drying clothes indoors. To prevent this moist air turning into condensation, keep your home warm and well ventilated. This is important, as you are responsible for controlling condensation levels in your household.

Tips to reduce condensation:

- Ensure an adequate amount of heating in your home.
- Where possible, try to dry clothes outdoors to prevent excess moisture escaping into your property. If you have no choice but to dry clothes inside, we will always advise that you open your doors or windows in these rooms.
- Never block or cover an extractor fan or vent. If you think your extractor fan is not working to full capacity, please contact our Repairs & Maintenance Team for advice.

- When cooking ensure that you cover your pans with a lid to reduce moisture. Also ensure that you have opened a window, or you are using an extractor fan if you have one fitted.
- When taking a shower or a bath ensure that you turn on an extractor fan or open a window to get rid of the steam that is created.
- If you have a washing machine or tumble dryer in your property, ensure that it is vented correctly.
- Make sure that your furniture is at least 5 cm away from the surrounding walls so that air can move around the property.

If you still have a problem with mould or damp after following this advice, it could be the result of a burst or leaking pipe. If you think this may be the case, please contact our Repairs & Maintenance Team for advice.

